At C&C Networks we recognize the value of having your computer hardware and software system performing at maximum potential 24/7, without interruptions from viruses, crashes and power outages. Founded in 2003, C&C Networks is the preferred provider of network IT support services to businesses throughout the tri-state area.

Our Technical Support team can configure, install, and support your entire network, peripheral devices and software 24/7, either remotely or on-site. C&C Network's proven practices and technical proficiency support organizations in all phases of the IT lifecycle.

C&C Networks Portfolio of Services includes:
- System Lifecycle Management
- Managed IT Services
- Networking and Infrastructure Solutions
- Integration and Configuration
- Intelligent IT Solutions
- Enterprise Server Management
- Internal and External Data Protection
- System Security Solutions
- Custom Software Development

The **types of solutions** we offer have been successfully utilized and leveraged by organizations of varying size and scope within the following industry vertical markets;

- Manufacturing
- Medical
- Dental
- Non-Profit
- Legal Firms
- Distribution
- Government
- Software Development
- Education

Documentation
We thoroughly document every piece of hardware and software currently installed on your network. This includes every server, client (desktop, laptop, handheld), printer, scanner, switch, hub, router, and access point. By managing your inventory, you don't have to. This also allows each customer the freedom of having each device maintained and updated knowing what's current and not. We bring all your software media together and organize it by the machine on which it's installed (this will also aid in the determination of licensing compliance), compile a list of every network user account, email account and the machine(s) on which those accounts are used, as well as document all internet related accounts including broadband provider, domain registration, website hosting, email hosting, etc.

System Configuration and Optimization
We analyze the way your network is currently being utilized, how file sharing, printer sharing, and internet access are given, and including application sharing, database access, remote access, instant messaging, scheduling, etc. to validate your network is operating at peak efficiency, or are some upgrades, or alternative

configurations/setups in order? Identify what tools are available to aid in the day-to-day processes of your business to improve efficiency of data processing as well as operations.

Network/Device Security

Are your shared resources as secure as they need to be? Which shared resources should each user be able to access and at what level? How strong are your passwords? Do you have a firewall in place which prevents outside access to your network? How secure are your wireless access points? Is antivirus software installed on every machine and is it up to date and working correctly? Should internet access be limited or monitored? These are all the questions we go through thoroughly with each customer to validate their computer network safety.

Prevention

Is there a disaster recovery plan? How often are your servers backed up and how? Are your client PCs backed up? Is a copy of the backup kept off-site? When was the last time you attempted to restore something from your backup? Are you sure you can? Preventative maintenance is the key to a smooth running network. Every machine needs to be inspected on a monthly basis to make sure there are no impending problems, that the software is kept up to date and patched, that the antivirus software is performing as expected, and that the backups are working.

Software Development and Customization

We provide agile, high-value custom software solutions and services to businesses. This is accomplished by solving business challenges and achieving exceptional performance through improvements to operations, integration of technology, and creative system design. We have expertise in: SQL, Java, C++, Linux, Visual Basic, PHP, HTML

We are more than just a technology provider; we are also a long-term partner for your growing business. Our no-nonsense approach will get right to the heart of your problem and uncover a simple, intelligent and straightforward solution, often within or below budget. From original development to custom software and business productivity solutions, we can design, develop and support your technology needs. We take care of all your IT needs so you can focus on your core business

Business Value

These five processes are the key to getting the most out of your business today and in the future. By allowing us to take over these responsibilities, we can guarantee that your network and the entire IT infrastructure act as an indispensable aid in your day-to-day business. The act of preventative maintenance alone will drastically reduce the frequency of computer related interruptions to your business improving your odds of no downtime. C&C Networks has consistently provided 50-85% cost savings on their IT expenses overall to their customers, improving margins and overall value. Our fixed low monthly rates have proven valuable to our customers for fixed budgeting purposes.